**IT Division Report**

**May 2024**

**Previous projects / activities-**

**Training / Train the Trainer**

* New IT Division leadership (Directors Carrier and Weishaar) have been onboarded with CRM and Website management tools.

**May requests/ Activities:**

* Assisted Members with various email/lpmail and Civi CRM login requests
* Publicized the 2x weekly CRM Training sessions hosted by National IT  <https://my.lp.org/events/category/crm-user-orientation/>
* Mentoring session with IT CRM trainer and national CRM administrator David Aitken
* On-boarding 2 new IT Division Directors, Gabe Carrier(CRM) and Jarrod Weishaar (web)
* Stripe freeze (payments) inquiry from Treasurer Clark. IT Division confirmed other affiliates are observing similar issues and cause is likely tied to how Domain name lp.org is being flagged by Stripe with new server integrations.

IT Division shared similar scenarios and how other similar affiliates are handling this situation. More to be done to resolve.

**Expenses:**

Amazon Web Services

May $80.76

April $77.90

**IT Requests**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Request/request by** | **Platform** | **Owner** | **Status** | **Date of resolution** |
| Leadership (SCC) | CRM IT Web | IT Web | Completed  | 5/2/24 |
| Volunteer training | CRM | IT / CRM | Ongoing | --- |
| Investigate Stripe delays in payments | Stripe | IT Dir | Consulting other LP affiliates, shared with Chair and treasurer | ongoing |

**New Projects:**

1. **Document Management migration**:

As mentioned in last report, Amazon WorkDocs is ending support for that platform and it is expensive for the LP of Illinous to continue using. The IT Division is evaluating new Document storage solutions and seeks input from members on affordable and secure platforms.

1. **IL Voter Database** import/export for Demographic data refresh
2. **CRM Evolution call** with Andy Burns (AB Consulting) **March 25th** . Delegates including Division Director will consult with Andy and state affiliates on cost /logistics to move to new platform

**\***Affiliates contracting with AB for a new version of CRM environment will have a one-time migration and recurring costs, depending on how many other affiliates also join on . IN and OH so far (KY is pending) **Note: Current CiviCRM is at $0 cost to the LP of Illinois.**

**Notes from call with AB Consulting archived in April IT Division report**