**IT Division Report**

**May 2023**

**Last Month’s Activities:**

* Publicized upcoming CRM training and State Admin training opportunities
* Evaluated virtual phone system, forwarding and voicemail platforms
  + GoogleVoice Nextiva, Dialpad and Grasshopper considered
  + Grasshopper trial initiated
  + 2023 monthly costs of $32.76, lowest of options and meets/exceeds requirements from Chair and Executive Director
* Evaluated and adopted and built Amazon WorkDocs file-sharing platform
  + Shared with BoD and SCC members 5/27
  + $0.00 costs incurred to use
  + Each LP of IL user has 1 TB (1 million MBs) of storage

**Open items:**

* May / June events / Website updates
* CRM roadmap discussions with other State IT Directors
* Link documents to AWS WorkDocs
* Assist Divisions to migrate older/Archive LP of Illinois docs from personal file services/ PCs to WorkDocs

**Budget:**

* $1.70 (April ) and $1.72 from Amazon Web Services

**Upcoming Plans / Priorities:**

* Publicize CRM Training
* Offer/initiate WorkDocs training / orientation
* Identify Website Director / volunteer(s)

**Initial informal IT Division + volunteers call**s:

* Continue chapter visits and IT Division calls (June 2)
* Add Calls quarterly or more often as need arises